

Monthly Learning Series



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Maine CDC

Children and Youth with Special Health Care Needs

Mission: Improve the health and quality of life for children with special health care needs and their families.

Goal: Assist families and providers in finding services that will help the child or youth acquire optimal health, development, well-being, and the best quality of life.

We aim to provide and promote family-centered, coordinated care, and facilitate the development of community-based systems for children and families.



Thank You for Joining Us!



Reminders:

- Participant's videos will be off.
- Participant's audio is on mute.
- Participants can ask questions in the Q&A function throughout the training.
- If time allows questions will be answered at the end of the webinar.
- Following the webinar you will be asked to complete a post webinar evaluation.
- Upon completion of the evaluation, you will have the ability to download or print your certificate of attendance.
- This webinar is being recorded and will be available for on demand viewing.

MaineCare in Education

Trista Collins has worked for the Maine Department of Health and Human Services (DHHS) for sixteen years and is currently in her eighth year as the State Medicaid Educational Liaison. In prior roles at DHHS, Trista served in the Office for Family Independence determining eligibility and supporting the state's General Assistance program.

Outside of the office, Trista and her family work closely with Boston Children's Hospital and the National Institutes of Health participating in medical research and fundraising efforts to aid in finding new treatment options for children with rare conditions. Her passion to see children and families thrive to their highest potential comes from their family's personal experience working through complex medical and educational systems in the midst of dealing with challenging rare medical diagnoses.



MaineCare in Education

CYSHCN Monthly Learning Webinar Series

September 3, 2024



AGENDA



1. Welcome and Introductions
2. MaineCare Basics
3. MaineCare Covered Services
4. Private Duty Nursing Services
5. A New Proposed MaineCare Rule
6. Resources
7. Questions

MaineCare Basics

What is Medicaid?

Medicaid provides health coverage to millions of Americans, including eligible low-income adults, children, pregnant women, elderly adults and people with disabilities.

Medicare is a separate federal health insurance program for people who are 65 or older, younger people with certain disabilities, and people with End-Stage Renal disease.

The Centers for Medicare & Medicaid Services (CMS) provides federal oversight for all state Medicaid programs in addition to the national Medicare program.



MaineCare: Maine's Medicaid Program

The Department of Health and Human Services (DHHS) provides oversight of both OFI and OMS.

- The Office for Family Independence (OFI) determines who is eligible for MaineCare.
- The Office of MaineCare Services (OMS) provides oversight for the MaineCare program for members and providers.



In Maine

About 1 in 4 Mainers get their healthcare through MaineCare.

- 482,489 total enrolled members.

About 50% of all Maine children are covered under MaineCare.

- 126,648 total enrolled children under 18.

(Data as of February 2024)



Eligibility Expansion

Effective October 1, 2023:

As directed by the Legislature through PL 2021, Ch. 635, Part CCC, the Department has expanded eligibility for children and young adults under 21 in Maine to include family incomes up to 300% of the federal poverty level..

- About \$59,000 for a family of 2 (was previously about \$39,440)
- \$90,000 for a family of 4 (was previously about \$60,000)

The Department also eliminated most premiums for children's coverage as of March 1, 2023.



What is the Katie Beckett program?

Children under age 19 with serious health conditions who are over the income level for free MaineCare may get MaineCare coverage through the Katie Beckett program.

It is important to understand that there is a limit on the cost of services a member may be provided through this program.

MaineCare covered services delivered in schools are not included in the calculation towards the limit.



Questions about Eligibility? Contact OFI

The screenshot shows the website for the Department of Health and Human Services, Office for Family Independence. The page is titled "Contact Us" and features a navigation menu with options like "OFI Home", "About Us", "Programs & Services", and "Applications & Forms". A search bar is located in the top right corner. The main content area is divided into several sections: "Eligibility and Benefits Questions", "Disability Determination Services", "Child Support Services", and "Reporting Fraud". Each section provides contact information such as phone numbers, email addresses, and online links. A sidebar on the left contains a menu with "Contact Us" highlighted.

Department of Health and Human Services
Office for Family Independence

Search DHHS

OFI Home About Us Programs & Services Applications & Forms

DHHS → Office for Family Independence → About Us → Contact Us

About Us
Contact Us
Policies & Rules
Data & Reports
OFI 101

Contact Us

[District Office locations](#) | [Media and press inquiries](#)

Eligibility and Benefits Questions

Phone: 1 (855) 797-4357
For help logging into your My Maine Connection Account: MMCHelp.DHHS@maine.gov

Disability Determination Services

(207) 287-9600 or 1 (800) 452-8718

Child Support Services

Phone: (207) 624-4100
Online: [Submit a question](#)

Reporting Fraud

Hotline: 1-866-348-1129
Email: fraud.dhhs@maine.gov
Online: [report fraud](#)

Electronic Benefit Transfer Card

For EBT self-service, please visit <https://www.pinetreecard.com/>

MaineCare Covered Services

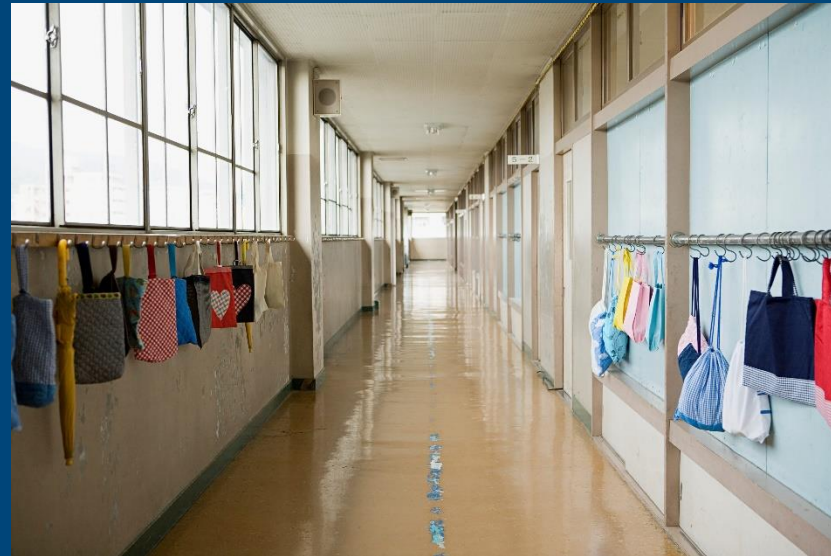
How do students access MaineCare covered services in schools?

Individuals with Disabilities Education Act (IDEA) Services



1

School Health Clinic or School-Based Health Center Services



2

Provider Convenience



3

Who is eligible to receive IDEA services?

MaineCare reimburses providers for delivering covered services listed in an Individualized Education Program (IEP) to eligible members from three (3) years of age through their twenty-first (21) birthday.

Some services provided to members aged 21 may have limitations and requirements for the provision of services that are different than those required for members birth to 20 years of age.



Individual Education Plan Development

IEP Team's Role

- Parent/Guardian is an important part of the IEP team.
- Parent works with SAU representatives to develop IEP, participates in meetings, and raises concerns as needed.
- Team follows federal Individuals with Disabilities Education Act (IDEA) and Maine Unified Special Education Regulation (MUSER) to create an IEP for eligible student.



School Administrative Unit's Role

- Chooses how to implement a member's IEP.
- Determines whether MaineCare is billed for MaineCare covered services
- Resolves parent concerns regarding IEP services



MaineCare's Role

- MaineCare provides guidance on how providers seek reimbursement for delivering services listed on the IEP.
- MaineCare ensures members have access to covered services while at school and outside of school.



Consent to Bill MaineCare for IDEA Services

Before being able to bill Medicaid, Federal law requires a public agency to:

- Must obtain parental consent; and
- Notify parents that if a parent or guardian refuses to give the School Administrative Unit (SAU) permission to access public health benefits or insurance, the SAU still has to provide required services to the student member at no cost to the parent or guardian.

Using Medicaid funds to provide or pay for MaineCare services in a school setting will not:

- require a parent/guardian to incur an out-of-pocket expense.
- decrease a student members' Medicaid benefits; or
- increase premiums or lead to the discontinuation of insurance or
- discontinue a student members' eligibility for home and community-based waivers.

IDEA MaineCare Covered Services

- Audiology Services
- Children's Behavioral Health Day Treatment (Section 65)
- Occupational Therapy Services
- Physical Therapy Services
- Private Duty Nursing Services
- Rehabilitative and Community Support Services for Children with Cognitive Impairments and Functional Limitations (Section 28)
- Specialized Transportation
- Speech and Hearing Services

Frequently Asked Questions:

"My child has sensory and auditory processing concerns, but I was told they are not affecting my child's education, and they do not qualify for an IEP."

- How would I access services for my child?
- Does that mean we can not get accommodations for them at school?





MaineCare Myths

“MaineCare members can not receive services that are billed to MaineCare both in school and in the community.”

False! MaineCare members can receive MaineCare covered services both in school and outside of school, even on the same day.



- When an IEP team determines there is a need for a service, the IEP team will list it on the member's IEP. This is considered the referral.
- When the providers submit their claim to MaineCare to be paid for the service provided, they will add the letters "TM" on it. This tells MaineCare the service was delivered because it is listed on an IEP.
- MaineCare will pay two claims for services delivered on the same day for one member because one will say "TM," and one will not.
- It is always up to each provider to make sure they keep clear notes to document what they do during each appointment and ensure they follow all rules they have agreed to in their contract with MaineCare.

MaineCare Myths

“If a student is part of MaineCare’s Katie Beckett program, they will lose other services if a school seeks reimbursement for IDEA services.”



False!



MaineCare services delivered to members in schools are not included in any calculation towards the utilization limit for members accessing MaineCare through the Katie Beckett program.

MaineCare members do not have to choose between accessing services at school and accessing services at home or in the community.

A Closer Look at Private Duty Nursing (PDN) Services



What are Private Duty Nursing (PDN) Services

Private duty nursing services are skilled nursing services delivered to members who meet very specific criteria outlined in the [MaineCare Benefits Manual, Ch II Section 96](#).

- Members generally have needs which require skilled nursing services at home on a daily basis in addition to skilled nursing needs when at school.
- Students usually have already been determined eligible prior to being in school.
- Members typically start with PCP outside of school for PDN eligibility determinations.

How does a member access PDN services at school?

- The IEP team determines if a member has skilled nursing needs at school.
- A member' IEP team must ensure the nursing services are documented on the member's IEP.
- It is up to the SAU how the services on the IEP are implemented.
- As with all services written on an IEP, all concerns about providers or implementation of services must be addressed with the SAU or through the Maine Department of Education.



MaineCare Myths

“Schools cannot choose to hire their own RN or LPN to provide a student member with PDN services instead of contracting with a nursing agency.”

Who Can Deliver PDN Services?

- As outlined in the MaineCare Benefits Manual (MBM), Chapter II, Section 96, Private Duty Nursing Services may be delivered by an RN or an LPN.
- An RN or an LPN may be employed by a school or agency or contracted.
- Both qualified professionals must be licensed in the State of Maine and deliver services under their scope of practice.
- Currently there are 9 agencies, 9 independent nurses, and 1 public school directly delivering services and billing MaineCare.

Accessing PDN Services at School and at Home

- Members **do not** have to choose between receiving services at home or in the community, or in a school setting.
- Services are authorized to support a member's level of medical necessity in both settings.
- If members have questions about accessing services at education, they can contact their School Administrative Unit administrator or the Maine Department of Education.
- If members have questions about accessing services at home, they can contact MaineCare Member Services.

A New MaineCare Rule School-Health Related Services

MaineCare Benefits Manual Section 106

MaineCare's proposed new rule is intended to:

- Strengthen access to MaineCare-covered services for children in Maine schools.
- Allow schools to provide most services to any eligible MaineCare member, regardless of whether they have an IEP.
- Provide coverage for services to increase access to varying levels of care and intervention.
- Set data-driven and equitable reimbursement rates for services.

Section 106 Rate Study and Rule

Rate Study

A rate study consists of the following steps:

- Public notice
- Review of data, including provider costs and national best practices
- Development of proposed rates
- Public presentation of draft rates for public comment
- Response to comments and incorporation of feedback, as appropriate
- The Department anticipates the new rule will be proposed after the rate study has been completed, before the end of this year.



Available Resources

MaineCare in Education web page

- Online Training
- FAQs
- Joint DOE Resources
- Annual Provider Guide

Department of Health and Human Services

Office of MaineCare Services

OMS Home About Us ▼ MaineCare Options ▼ Member Resources ▼ Provider Resources ▼

DHHS → Office of MaineCare Services (OMS) → Provider Resources → MaineCare in Education

Provider Resources

- Provider Enrollment & Revalidation
- Pharmacy Services
- Code & Rates
- MaineCare Rate System Reform
- Children's Services
- School Health-Related Services**
- Value Based Purchasing
- Maine Maternal Opioid Model
- Case Mix, Private Duty Nursing, and Home Health
- Verification
- Program Integrity
- Payment Error Rate

MaineCare in Education

School Health-Related Services

This webpage provides information and important updates about policy and billing changes to MaineCare-covered services that are provided in an educational setting.

New MaineCare in Education Online Courses!

The Office of MaineCare Services is excited to share new resources where you can learn more about how MaineCare Covered Services are delivered in Maine schools. You can access all courses using a desktop, tablet, or mobile device.

Training Resources for School Administrators, MaineCare Providers, and Other Partners

School Administrators, MaineCare Providers, and Other Stakeholders, please be sure to take the courses in order, starting with MaineCare 100. At the end of each course, you will be asked to submit contact information to receive a certificate of completion for each course.

MaineCare 100: Introduction to MaineCare

This course presents an overview of the MaineCare program. Participants will learn about the purpose of the program, basic eligibility requirements, the application process, member responsibilities, and what resources are available for MaineCare members. This course takes about forty-five (45) minutes to complete.

More Resources

- [MaineCare's E-Message Signup](#)
- [MaineCare Bulletins](#)

The DHHS Office of MaineCare Services (OMS) is drafting a new section of the MaineCare Benefits Manual, Section 106, which will contain requirements for the provision of School Health-Related Services. School Health-Related Services are MaineCare-covered services, delivered in school settings, to MaineCare members by enrolled and qualified MaineCare providers.

Additional resources will be available here as MaineCare proceeds with the rulemaking process. MaineCare anticipates the rulemaking process will start after a rate study is completed.

Virtual Meetings and Trainings

All providers who deliver MaineCare services in schools are encouraged to sign up to be part of the "MaineCare in Education Sessions" team. You will receive information and resources about School Health Related Services through virtual meetings and training opportunities. Complete the [online form](#) to register.

Parent & Guardian Training

My Student and MaineCare

This online course was created with parents and guardians in mind. It provides an overview of what MaineCare is and how students can get MaineCare services in schools. This course takes about forty-five (45) minutes to complete.

Questions?

If you have questions, please email them to the [MaineCare in Education](#). You may also email [Trista Collins](#), State Medicaid Education Liaison.



Information	DHHS Address	Accessibility & Policy
Site Policies Maine.gov DHHS Home Sitemap	Department of Health and Human Services 109 Capitol Street 11 State House Station Augusta, Maine 04333 Phone: (207) 287-3707 FAX: (207) 287-3005	DHHS Tribal Collaboration Policy (PDE) Americans With Disabilities Act/Civil Rights Compliance Language Access Non-Discrimination Notice

Thank You!

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[MaineCare in Education](#)

